



FRANK'S FED · TEAM GUIDE

Human UAT for the moments that matter.

A plain-English, shareable guide for real-device testing of the frozen TestFlight candidate.

TestFlight Build 170 · frozen source 30f9b9113bbe15673798af04d72ef6f07e1353fe

Production guide: frank.780lab.uk/docs/franks-fed-team-uat-guide.pdf

Public tester site: frank.780lab.uk/uat/

Prepared for FRA-101. This guide supports testing; it does not record acceptance, approval, deployment, or release.

QUICK START

One checklist, two audiences, clear boundaries.

Private acceptance: Linear FRA-42 is the private acceptance and pass/fail ledger for Dave and Lee. It is where reviewed human/device evidence and sign-offs are considered.

Public testing: the public UAT site gives testers a calm status view and instructions. Testers do not need Linear and do not directly edit it.

Evidence is review-only. A tester may submit evidence through the site, but the submission is review-only and cannot mark a test passed. A reviewer must assess it before any FRA-42 outcome changes.

Two separate controls: the normal site convenience gate and the server-only evidence-intake authentication are separate. Neither credential nor value belongs in this guide, the public site, screenshots, or test evidence.

Current state: all 19 canonical rows remain open until the relevant human/device evidence is accepted in the private ledger. Build 170 is the frozen candidate selected on 15 August 2026, not an acceptance decision.

Before the call

1. Confirm TestFlight Build 170 and app version on each physical device; record the frozen source SHA above.
2. Name the owner account, helper/member account, test pets, two phones, iOS versions, testers and evidence owner.
3. Agree the current primary sign-in direction shown by the build before testing authentication.
4. Open the public UAT site, select the relevant row and follow its tester instructions. Share evidence without private medical details or credentials.

PHASE 1

Shared truth and status

1. Two-device status timing

DO Put both phones in the same household. Log a feed, walk and medication on Phone A, then repeat from Phone B.

PASS WHEN The other phone shows the new household status within two seconds while both are online. Record a timestamped video or timer; a still cannot prove timing.

2. Stale and offline messages

DO Put one phone offline, use the app, then reconnect it. Watch the wording before, during and after reconnection.

PASS WHEN The wording is calm and clear, the app never presents stale information as current, and both phones return to the same truth without duplicate or lost care events.

3. Frank and Miles skins

DO Run the main Home, logging, status, error and empty-state journeys with both pets/skins.

PASS WHEN Both feel intentional and legible, with no missing images, wrong voice, clipped copy or state that works for only one pet.

4. GDPR/authentication edge smoke

DO Exercise account creation, sign-in, sign-out, deletion and failure paths using non-sensitive test accounts.

PASS WHEN Data and session behaviour match the screen copy, errors are visible, and a failed destructive action never looks successful.

Evidence record for every row: build and app version; tester; device model and iOS version; date/time; steps; expected versus actual result; screenshots/video; timing where relevant; and a follow-up reference if a defect is found.

PHASE 2

Access, onboarding and care logging

5. Current primary sign-in on a physical phone

DECISION BEFORE TEST Confirm the accepted MVP sign-in direction shown by the current build.

PASS WHEN The agreed primary sign-in completes end to end on a physical iPhone and returns to the right household without a confusing loop.

6. Email return journey

DO Test the flow the current build presents, including real email arrival, Outlook on iOS and return to the app.

PASS WHEN The email opens correctly, returns to Frank's Fed, and expired, repeated or cancelled attempts give clear recovery.

7. Household invite using AirDrop

DO From the owner phone, share a fresh household invite to the second phone using AirDrop and complete redemption.

PASS WHEN The correct household and pets appear, the link is consumed once, and the owner can see the new member.

8. Failed account deletion must not sign out

DO Safely force or simulate a deletion failure using the agreed test setup.

PASS WHEN The user remains signed in, sees an honest error and can retry. Nothing implies deletion succeeded.

9. Core logging within three taps

DO From each sensible starting screen, log the common feed, walk and medication actions.

PASS WHEN Each core action completes in no more than three deliberate taps, excluding device unlock and app launch, and confirmation is unambiguous.

10. Five-step onboarding in under five minutes

DO Give the current build to a fresh tester with no coaching. Start a timer and let them complete onboarding.

PASS WHEN They finish all five steps in under five minutes, know what to do next, and do not need technical terms explained.

PHASES 3 AND 4

Widgets, notifications and helper access

11. Two-device fan-out and 24-hour soak

DO On Phone A log a feed, then check Phone B's widget. Reverse direction for walk and medication. Leave both in normal use for 24 hours.

PASS WHEN In-app status meets the two-second promise; the widget normally reflects within five seconds and is never more than five minutes stale during the soak. Record exceptions with timestamps.

12. Push permission pre-prompt

DO Use a fresh install. Follow the first-care-action flow, try Not now, add a second member, and exercise denied permission.

PASS WHEN Frank/Miles wording explains the benefit before iOS asks, Not now does not trigger the system dialog, the later re-ask is sensible, and denial has a clear route to Settings.

13. Grandparent walkthrough under 120 seconds

DO Give a non-technical adult the invite or QR and start a timer. Do not coach them. Ask them to join and log one feed.

PASS WHEN They reach undo confirmation in under 120 seconds, meet no jargon, and never become unsure what to press.

14. Universal Link redemption

DO Tap a fresh helper link on a physical iPhone.

PASS WHEN Frank's Fed opens directly at the correct welcome screen, not a dead Safari or App Store route, and shows the intended pet/household.

15. QR fallback

DO Choose the in-app invite option, grant camera access and scan the QR.

PASS WHEN The correct welcome screen opens and the helper sees only the pets they are allowed to help with.

16. Already-redeemed invite

DO Try the same invite again after successful redemption, on the same and another device where safe.

PASS WHEN The app calmly explains the invite has already been used, creates no duplicate membership and offers a clear next step.

17. Restricted helper home

DO Enter a helper session with limited scope.

PASS WHEN Only authorised pets/actions appear. Settings, history and owner-only controls are absent rather than merely disabled.

18. Owner revocation within five seconds

DO With both devices open, the owner ends helper access.

PASS WHEN Within five seconds the helper sees the calm end-of-session screen, can no longer log care, and Done signs out cleanly.

PHASE 5

Dignity and memories

19. Pretend a pet has died

HARD GATE BEFORE PUBLIC LAUNCH Walk through memorial/death handling with test data. Read every piece of copy aloud and exercise undo, cancellation and recovery where present.

PASS WHEN Nothing is flippant, alarming, coercive or ambiguous; no accidental destructive action is easy; the tester and owner explicitly sign off the dignity of the journey.

REGRESSION EVIDENCE — NOT A CANONICAL UAT ACCEPTANCE

Build 168 walk refresh (#196)

Frozen candidate: TestFlight Build 168 from signed source cc8c103145438cfe576c75ae26308e0189f8d6ca.

Procedure: save a walk for one pet, then observe Home immediately. Pull to refresh, reopen, and force-close/reopen the app.

Evidence to capture: the correct pet's chip shows the new Walk; the contradictory “ready for a walk” banner disappears with no empty gap; other pets remain unchanged; and all observations include device, iOS, build, timestamp and a short video or before/after evidence.

Boundary: this confirms regression evidence for #196 only. It neither passes nor substitutes for any FRA-42 canonical UAT row.

Other supporting regression checks

- **Medication gate:** a helper invite has medication disabled and the medication control is absent.
- **Banned words:** a real pull request containing helper copy runs the jargon check successfully.
- **375-point layout:** wordmark and key controls do not clip.
- **Photos and email:** cover crop persistence, failure retry, delayed/expired code, resend, Outlook on iOS and return to the app.
- **No silent delivery stop:** interrupt/reconnect updates and confirm visible recovery rather than silent staleness.

A CALM TESTER JOURNEY

Test, capture, submit, review.

1. Prepare

Use two physical phones where the row needs them. Record device, iOS, tester, build/app version and relevant test accounts before starting.

2. Follow the row

Use the public UAT site for current tester-safe status and instructions. Testers need no Linear access.

3. Capture evidence

Record what was done, expected and actual result; attach screenshots, a short video, timings and any defect reference. Do not include credentials or sensitive personal data.

4. Submit for review

Site intake sends a review-only receipt. It cannot mark a test passed and must not be treated as sign-off.

Suggested call sequence

1. Confirm Build 170, roles, devices and the current sign-in direction.
2. Run a low-risk canonical row and ensure the evidence record is complete.
3. Assign the 19 canonical rows and supporting regressions by owner; schedule the 24-hour soak separately.
4. Review failures by impact: shared truth and safety first, then access, usability and polish.
5. Route UI, wording and tester-journey acceptance to **Lee Smith**.
6. After the ledger evidence and sign-offs are complete, route final MVP/release acceptance to **Dave**.

Do not overstate progress: an evidence receipt, regression observation, successful site render or signed source does not constitute Lee approval, Dave approval, UAT acceptance, deployment or release.

SIGN-OFF WORKSHEET

Keep the handoff explicit.

App version / TestFlight build	Build 170 · record version shown on each device
Frozen source	30f9b9113bbe15673798af04d72ef6f07e1353fe
Phone A / iOS / tester	
Phone B / iOS / tester	
Owner account / member-helper account	
Frank and Miles test pets	
Primary sign-in direction agreed	
Evidence owner	
Lee: UI, wording and tester journey	Pending / accepted / changes requested
24-hour soak start / end	
FRA-42 ledger and human/device evidence	Pending review
Dave: final MVP/release decision	Not ready / Conditional / MVP accepted

Decision rule: only Dave makes the final MVP/release decision, after the private FRA-42 ledger and needed sign-offs are complete. “Conditional” must name an owner, due date and retest; it is not quiet acceptance.

The public site intentionally exposes a neutral tester-safe projection. It is not the private ledger and should never be used as a substitute for reviewed acceptance.

SHARE SAFELY

Use the right place for the right job.

Public tester routes[UAT status and tester instructions](#)[This production team UAT guide](#)**Private review route**

Linear FRA-42 is available to the named internal reviewers. Testers submit evidence through the site when asked; they do not need to edit Linear or any source-control system.

Evidence limits

This guide identifies the frozen Build 170 candidate and a reproducible procedure. It does not prove a physical-device journey, a passed canonical row, approval by Lee or Dave, a production deployment, or a release.

Keep credentials, secret values, medical details and personal account data out of evidence. If a test is blocked, record the blocker honestly rather than turning setup failure into a product pass or fail.

The honest milestone

A named build is ready only when the team can defend it with reviewed real-device evidence, complete private-ledger outcomes and the required sign-offs. Code or a test submission alone is not that milestone.